



YOUR MONEY.
YOUR FUTURE.
YOUR WAY.

LIGHTHOUSE COMMUNITY CREDIT UNION
ANNUAL REPORT TO THE MEMBERSHIP | 2019

**YOUR MONEY.
YOUR FUTURE.
YOUR WAY.**



| VISION |

*We live in a community where
ALL people
have the opportunity
for financial independence.*

| MISSION |

*We empower our members
to define and achieve
financial success*

A MESSAGE FROM THE PRESIDENT

Meeting the Needs of Our Members and Our Community

MESSAGE FROM THE CHAIR

With the advent of the COVID-19 pandemic and the impact it is having on our economy, now more than ever, the mission of the Lighthouse Community Credit Union and its affiliates is critical to the future of our community and our members.

Whether you aren't working, or are experiencing reduced work hours, or are living on your retirement income and watching your investments lose their value, Lighthouse is here to help you. I believe that we are even more relevant today than we were three months ago....and we will continue to be in the coming years, while businesses and families rebuild their financial lives.

From products focused on enhancing or helping you build the financial future you want, to the revitalization of the Lighthouse Resource Center with tools and education programs to help you manage the current situation, we are here for you.

In just the past two months, we finalized our partnership with Save First and have opened up classes, counseling and planning opportunities that I encourage you to take advantage of....they are free, and we have experts available to help you right now, when you need it most.

We will continue to develop programs, products and services using the latest technology and mobile applications. As we look to the future, we know that this is where credit unions are headed, and we want to provide you with competitive options.

At the same time, we understand that our membership is a diverse community of families, and couples, single individuals, old and young, and we want you to know that your Lighthouse Team will always be committed to helping, each and everyone of you with compassion and understanding.

*David Bristol
Board Chair*

2019 was an exciting year for Lighthouse Community Credit Union, and as we entered the new year we were met with unprecedented challenges.

Our focus last year was to add products and services to enhance our members' ability to become financially successful.

We made everyday banking easier and more secure by introducing the VISA® prepaid/reloadable debit card. This card allows our members to access funds from any co-op ATM, with no surcharge fee. And, with the promotion of the Second Chance Checking account, members who may not meet typical criteria for opening an account can have access to a checking account with many of the regular features, and only some restrictions. Best of all, once a member establishes a credit history, we can convert their Second Chance account into one of our regular checking products.

In today's world, establishing credit is essential to obtain a credit card, buy a car or take on a mortgage, or even purchase insurance. So, we created two additional products to help members establish or improve their credit. Our Credit Builder Loan provides up to \$2500 which is secured for the term of the loan. The secured amount is then released when the loan is paid off and the member will have established their credit and saved money to use for emergencies or paying off debt.

Our second new product is the Open Doors Loan, a pilot project that removes financial barriers for members who in are need of new housing. This loan provides up to \$5,000 for 18 months, covers up to 2/3 of the first and last month's rent, plus the security deposit and is paid directly to the landlord. Again, providing a unique service and adding to our members' credit history.

We also spent the better part of the year working to operationalize our plans for the Lighthouse Resource Center. Although our vision for a place of learning and support for members through education, classes, coaching and counseling did not come to fruition in 2019, we put the foundation in place for a successful launch in March 2020.

Each of these products and services helps us to live our mission every day, as our members continue to define and achieve financial success.

2020 began with optimism, and then COVID-19 took over. To minimize the impact of its effect on our staff and members, we closed our two micro branches and focused on our larger main branch in Fruit Valley. For a time, we closed our lobby doors and used our night deposit for transactions to maintain social distancing. However, on May 18th, we reopened our main branch to members with a plan in place to keep everyone safe.

With the advent of our partnership with Save First, the Lighthouse Resource Center has opened and immediately began providing services and counseling for members, especially those who have been negatively impacted by the coronavirus.

We have also added online account opening and updated our online banking to encourage increased non-contact interaction.

With every challenge comes opportunity, and your team at LHCCU continues to find new and better ways to serve our members.

*Steve Bernhoft
President*

LIGHTHOUSE COMMUNITY CREDIT UNION 2019 ANNUAL MEETING

Meeting Held May 28, 2019

The Lighthouse Community Credit Union (LHCCU) Annual Meeting was called to order by President and CFO Steve Bernhoft at Bridgeview Resource Center, 505 Omaha Way, Vancouver, Washington at 6:20pm.

Board Members present included Steve Bernhoft, Cristhian Canseco, Toni Waser, Alan Hamilton and Barbara Clemens. Associate Board Members present included Sherri Falkner and Brett Bryant.

Supervisory Committee Members present included Tania Gitch and Cristhian Canseco.

Credit Union Staff present included Jennifer Small, Christine Close, Esie Mendoza, Lourdes Arellano and Chantelle Castle.

There were a total of 31 members present. 15 Members constitute a Quorum.

MINUTES

Minutes of the LHCCU Annual Meeting held June 26, 2018 were reviewed, acknowledged and ratified on a motion by Mr. Imse, seconded by Mr. Michael.

VOLUNTEER ELECTION RESULTS

Mr. Bernhoft presented the results of the volunteer election confirmed by the Supervisory Committee. Mr. Bristol received 22 votes and was re-elected as Chairman of the Board. Mr. Canseco received 20 votes and was elected on the Supervisory Committee. Ms. Colclessor received 15 votes and was elected on the Supervisory Committee.

Board of Director Ballots

Mr. David Bristol	22	re-elected as Chairman of the Board
Mr. Cris Canseco	20	elected onto Supervisory Committee
Ms. Kay Colclessor	15	elected onto Supervisory Committee

GOOD OF THE ORDER

Mr. Bernhoft reported on the 2018 year, changes in the credit union, financial position and plans for the future. He then opened up the meeting to the members. No comments were made and no New Business.

Mr. Bernhoft Adjourned the Annual Meeting at 6:40pm

Raffle drawings for prizes followed.

BOARD OF DIRECTORS

David Bristol	Chair
Steve Bernhoft	Vice-Chair
Cris Canseco	Treasurer
Toni Waser	Secretary
Stacey Graham	
Alan Hamilton	

STAFF

Steve Bernhoft	President and CFO
Jennifer Small	Senior Vice President Branch Manager
Christine Close	Senior Lending Officer
Esie Mendoza	Bilingual Universal Teller
Elizabeth Fulton	Bilingual Universal Teller

ASSOCIATE BOARD MEMBERS

Brett Bryant
Sherri Falkner
Nancy Hazelton

SUPERVISORY COMMITTEE

Tania Gitch Chair
Cris Canseco
Kay Colclessor

**YOUR MONEY.
YOUR FUTURE.
YOUR WAY.**

<i>Financial Summary</i>	<i>2019</i>	<i>2018</i>
<i>Loans Outstanding</i>	\$ 8,637,564	\$8,690,316
<i>Member Deposits</i>	\$12,872,553	\$11,852,313
<i>Assets</i>	\$14,374,008	\$13,534,431
<i>Total Equity</i>	\$924,556	\$1,123,762
<i>Regulatory Capital Ratio</i>	9.65%	11.99%
<i>Gross Revenue</i>	\$815,939	\$990,766
<i>Operating Expenses</i>	\$ 953,626	\$1,142,193
<i>Dividend Expense</i>	\$ 53,485	\$26,201
<i>Sale/Disposition of Assets</i>	(\$8,033)	(\$25,868)
<i>Net income</i>	(\$199,205)	(\$203,606)

SUPERVISORY COMMITTEE REPORT

The Supervisory Committee provides the membership with an independent appraisal of the financial safety and soundness of Lighthouse Community Credit Union. We meet quarterly with one member also attending the Board of Directors meeting on a quarterly basis. The Supervisory Committee continues its due diligence and remains involved and committed to our task.

To further safeguard the credit union's assets, the Supervisory Committee hires an independent group of certified public accountants to audit the policies, procedures, and financial status of the credit union. For 2019, the auditing firm Moss Adams was used to do an annual audit. It is their express opinion that the credit union operated and continues to operate in compliance with state and federal laws and that the financial statements are a true and accurate representation of the financial condition of the credit union.

The 2019 Supervisory Committee was comprised of the following members: Tania Gitch, Kay Colclessor, and Cristhian Canseco. Tania Gitch joined the Committee as Chair in 2017.

*Tania Gitch
Supervisory Committee Chair*



**YOUR MONEY.
YOUR FUTURE.
YOUR WAY.**



LIGHTHOUSE

COMMUNITY CREDIT UNION

1910 W. FOURTH PLAIN BLVD. SUITE 100
VANCOUVER, WA 98660

905 W. 13ST
VANCOUVER, WA 98660

505 OMAHA WAY
VANCOUVER, WA 98661



EQUAL HOUSING
LENDER



PHOTO CREDITS:

COVER PHOTO: PHOTO BY CARSON MCDONAGH HAWKSJOURNEY.COM

PG 2-3: PHOTO BY MARIA BALLESTEROS ON UNSPLASH

PG 7: IMAGE BY MABEL AMBER FROM PIXABAY